

**HEALTHY SAN DIEGO  
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE  
 MINUTES – May 8, 2014**

**Members/Alternates Present:** Sandra Boelter, Thomas Coleman, MD, James Beaubeaux, Kimberly Fritz, Molly Kintz, Greg Knoll (Co-Chair), Leonard Kornreich, MD (Co-Chair), Rogelio Lopez, Sabra Matovsky, Liz Miles, Kristen Miller, Christy Rosenberg, George Scolari, Brenda Schmitthener, Harriet Seldin, DDS, Janet Vadakkumcherry, Lindsey Wade

**HSD Staff Present:** Leizyl Anglo, Katherine Montano, Lauren Quinlan, Peter Shih

**Guests:** Susan Bower, Carol Johns, Gene Romero, Kellan Russoniello

ITEM	DISCUSSION	ACTION
<b>I. Welcome and Introductions</b>		
	<ul style="list-style-type: none"> <li>Meeting called to order at 3:08 p.m. by Greg Knoll</li> <li>Introductions were made</li> </ul>	
<b>II. Public Comment</b>		
	<ul style="list-style-type: none"> <li>None</li> </ul>	
<b>III. Healthy San Diego (HSD) Quality Improvement (QI) Subcommittee Report</b>		
	<p><i>(Martha Jazo-Bajet reporting)</i></p> <ul style="list-style-type: none"> <li>Health Education &amp; Cultural/Linguistics (HE/CL) Workgroup will hold its annual provider training on November 18, 2014               <ul style="list-style-type: none"> <li>Topics that address the changes brought upon by Cal MediConnect will be incorporated</li> </ul> </li> <li>Facility Site Review (FSR) Workgroup is currently working with the County to transition its database to a new vendor effective November 1, 2014</li> <li>The Community Based Adult Services (CBAS) resource directory is complete</li> <li>Health Plan Workgroup (HPWG) is continuing Coordinated Care Initiative (CCI) updates and activities; active enrollment for Cal MediConnect became effective May 1, 2014               <ul style="list-style-type: none"> <li>HPWG is working with Aging and Independence Services (AIS) on Home and Community Based Brokerage Design</li> </ul> </li> <li>California Children Services (CCS) pilot with Rady Children's Hospital (RCH) is being revisited and will tentatively launch in September-October 2014               <ul style="list-style-type: none"> <li>Pilot is designed to streamline costs and increase access to case management for children with high-risk, chronic diseases; current diagnoses include cystic fibrosis, hemophilia and sickle cell anemia and may be expanded to include additional diagnoses</li> </ul> </li> </ul>	
<b>IV. Action Items</b>		
<b>A. Approval of minutes from previous meeting</b>	<ul style="list-style-type: none"> <li>April 10, 2014 meeting minutes approved as written</li> </ul>	
<b>V. Chairs' Report</b>		
<b>A. Health Services Advisory Board</b>	<p><i>(Harriet Seldin, DDS reporting)</i></p> <ul style="list-style-type: none"> <li>James Beaubeaux, COO/CFO at San Diego County Medical</li> </ul>	

<p><b>(HSAB)</b>  <i>(Greg Knoll)</i></p>	<p>Society and new HSAB Chair - along with previous Chairs Judith Shaplin and Jack Rogers and future Chair James Lepanto - met with Supervisor Dianne Jacob to discuss the history and future of HSAB</p> <ul style="list-style-type: none"> <li>• The Health Services Advisory Board (HSAB) Strategic Planning process continues to move forward</li> </ul>	
<p><b>B. CCI Cal MediConnect Advisory Committee Update</b>  <i>(Greg Knoll)</i></p>	<ul style="list-style-type: none"> <li>• In Home Support Services (IHSS) Policies and Procedures (P&amp;P) to be reviewed</li> <li>• Communication Workgroup has issued communication to the pharmacies regarding CCI Cal MediConnect</li> <li>• County libraries, health plans and volunteers have been working together on Cal MediConnect outreach</li> <li>• Scripted informational robocall to consumers is currently in development</li> <li>• CBAS Ramona Adult Day Health Care Center (ADHC) closed on April 30, 2014; patients have been transitioned to Poway ADHC</li> <li>• Paul Greenwood, lead prosecutor of elder abuse cases at the County of San Diego Deputy District Attorney, discussed Supervisor Dianne Jacobs' approval of \$1.3 million for one year to establish an elder abuse investigation unit for felonies occurring primarily in facilities; also discussed a 12-month investigation plan</li> <li>• CCI Ombudsman program update <ul style="list-style-type: none"> <li>○ 1,060 calls taken in April 2004</li> <li>○ 478 calls 1st week of May</li> <li>○ 121 calls referred to Ombudsman partners within the State</li> <li>○ Vast majority (86%) of calls are from the public who are unsure of the program and its rules</li> <li>○ Numbers for all other calls have increased across the board for the following issues: enrollment problems, disenrollment problems, network adequacy and continuity of care</li> </ul> </li> <li>• Discussion over continuity of care issues will continue</li> </ul>	
<p><b>C. Behavioral Health Workgroup (BHWG)</b>  <i>(George Scolari)</i></p>	<ul style="list-style-type: none"> <li>• Carol Neidenberg (CCHCA) has been named the "Behavioral Health Person of the Year" at the 2014 Behavioral Health Recognition Dinner</li> <li>• Addendum to Memorandum of Understanding (MOU) is being updated to reflect changes to health plan coverage of mental health benefits effective on January 1, 2014</li> <li>• Sheree Kruckenberg (California Hospital Association) is working with regional representatives on implementing the new voluntary inpatient detox benefit for Medi-Cal members effective January 1, 2014</li> <li>• The issue of Medi-Cal managed care health plan coverage for residential care at a Skilled Nursing Facility (SNF) is being discussed</li> <li>• The Behavioral Health Operations Work Team led by Tabatha Lang continues to meet weekly</li> </ul>	

	<ul style="list-style-type: none"> <li>• Follow up questions from the February 25<sup>th</sup>, 2014 Behavioral Health Kick-Off Event from BHS providers were addressed by the health plans</li> <li>• Providers will continue to bill the State for services provided to Seriously Mentally Ill (SMI) patients at Federally Qualified Health Centers (FQHCs)</li> <li>• Cal MediConnect update <ul style="list-style-type: none"> <li>○ Approximately 8,000 enrollments between the health plans in May</li> <li>○ Hospital admissions continue to increase</li> </ul> </li> <li>• Eligibility verification issues are being looked at by the health plans</li> </ul>	
<b>VI. Information/Updates (Written or Oral)</b>		
<b>A. Healthy San Diego</b> (Debra Fitzgerald)	<i>(Leizyl Anglo reporting)</i> <ul style="list-style-type: none"> <li>• Currently there are 105,000 pending Medi-Cal applications from San Diego County; 900,000 applications are pending Statewide <ul style="list-style-type: none"> <li>○ Delays can be attributed to a change in the processing of Medi-Cal applications which must now go through the State for final approval and communication issues between the County and State eligibility systems</li> </ul> </li> <li>• Denti-Cal benefits effective May 1, 2014</li> <li>• Healthy San Diego Staffing Changes <ul style="list-style-type: none"> <li>○ Peter Shih, Health Care Policy Administrator now reports to the Agency Executive Office</li> <li>○ Leizyl Anglo, Sr. Program &amp; Operations Manager and Debra Fitzgerald, Health Planning &amp; Program Specialist now reporting to Charlene Khoury, Chief of Eligibility Operations and will continue to support HSD and there are no operational changes to the program.</li> </ul> </li> </ul>	
<b>B. Public Health Services</b> (Dr. Dean Sidelinger)	<i>(Dr. Thomas Coleman reporting)</i> <ul style="list-style-type: none"> <li>• CCS Accountable Care Organization (ACO) pilot with Rady Children's Hospital is being revisited and is tentatively scheduled to launch in September-October 2014</li> <li>• There was a unanimous vote to prohibit the use of electronic smoking devices in places where tobacco smoking is banned; San Diego County Board of Supervisors to finalize on May 20, 2014</li> <li>• Pertussis update <ul style="list-style-type: none"> <li>○ 337 cases of Pertussis have been confirmed this year to date versus 56 reported cases last year to date</li> <li>○ 99 cases currently under investigation <ul style="list-style-type: none"> <li>Latest 18 cases were reported in individuals whose immunizations were up to date and is under investigation by the Immunization Bureau</li> </ul> </li> <li>○ PHS continues to promote childhood immunization and TDAP vaccination for adults</li> </ul> </li> </ul>	
<b>VII. Healthy San Diego Strategic Planning</b>		

<b>A. Training Coordination</b>	<ul style="list-style-type: none"><li>• Educating the newly insured population was discussed<ul style="list-style-type: none"><li>○ Leveraging of educational materials and resources and in order to better reach beneficiaries was discussed</li></ul></li><li>• Susan Bower, Director of Operations for Behavioral Health Services presented an overview of BHS and the impacts of healthcare reform on services</li></ul>	
<b>VIII. Agenda Items for Future Meetings</b>		
	<ul style="list-style-type: none"><li>• Continue discussion around educating the newly insured population</li></ul>	
<b>IX. Adjourn</b>		
	<ul style="list-style-type: none"><li>• Meeting adjourned by Greg Knoll at 4:38 p.m.</li></ul>	

**THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL  
ADVISORY COMMITTEE MEETING IS SCHEDULED**  
Thursday, June 12, 2014 from 3:00 p.m. to 5:00 p.m.  
**County Administration Center (CAC)**  
**1600 Pacific Highway (Room 302/303)**  
**San Diego, CA 92101**